AFMS TRAINING
Clinical Support Staff Protocols

Standardized Clinical Support Staff Protocols help promote evidence-based practice and reduce variation. The following SSPs are available online through the Relias Learning Management System. Each SSP has a clearly defined goal and phased approach for communication and training. The SSP courses are found under the AFMS Training System section of the course list.

Dysuria CSSP (#163)
GOAL: Enhance ambulatory clinic team members’ proficiency in recognizing signs/symptoms of acute illness and efficiency in completing step-by-step protocols during the earliest stages of patient care.

Injection CSSP (#110)
GOAL: Enhance the proficiency of the Ambulatory Care Clinic Team members to complete a step-by-step process to determine injection needs, and administer medications via injection according to physician’s orders.

Pregnancy Test CSSP (#142)
GOAL: Enhance the proficiency of the Ambulatory Care Clinic Team members to provide a structured process for pregnancy testing for the female population within the AFMS and ensure proper initiation of prenatal care within each MTF.

Sore Throat CSSP (#113)
GOAL: Enhance the proficiency of the Ambulatory Care Clinic Team members to recognize signs/symptoms of acute illnesses and become more efficient as they complete a step-by-step process to intervene during the earliest stages of patient care.

Test Results CSSP (#112)
GOAL: Enhance the proficiency of the Ambulatory Care Clinic Team members with the delivery of test results in an effective and appropriate manner.

Wart Treatment CSSP (#141)
GOAL: Enhance the proficiency of the Ambulatory Care Clinic Team members to recognize and treat skin abnormalities and become more efficient as they complete a step-by-step process to intervene and eliminate various wart types.